	<h2 style="color: blue;">La fromagerie coopérative St-Albert inc.</h2>	
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Statement of Commitment to Accessibility

Statement

At the St-Albert Cheese Cooperative Inc. (hereon referred to as “St-Albert Cheese”), we are committed to creating a welcoming and positive environment for all (clients, employees, job candidates, visitors, suppliers, and stakeholders). St-Albert continues to stay involved in providing inclusive options for all individuals using our services (web site, social media, as well as our physical locations including the factory). We will update our practices and policies every five (5) years to further accommodate all individuals accessing our services.


As an organization, St-Albert Cheese respects and reassert the requirements set forth under the Accessibility for Ontarians with Disabilities Act adopted in 2005 by the provincial government, Customer Service Standard, and the Integrated Accessibility Standards Regulation. Our organisation is committed to ensuring that all stakeholders feel safe, respected, and welcome at St-Albert Cheese.

IASR Employment Policy

The following policy has been established by St -Albert Cheese to govern the provision of services with Regulation 191/11, “Integrated Accessibility Standards” (“Regulation”) under the *Accessibility for Ontarians with Disabilities Act, 2005*. These standards are developed to break down barriers and increase accessibility for persons with disabilities in the areas of customer service, information and communication, employment, training, transportation, and public space design. St-Albert Cheese is governed by this policy as well as the Accessibility Standards for Customer Service Policy and the *Accessibility for Ontarians with Disabilities Act, 2005* in meeting the accessibility needs of persons with disabilities.

Customer Service

- All staff at St-Albert Cheese working in customer service has been trained to fulfill the needs of a handicapped individual.
- The main entrance to the St-Albert Cheese store is automatic therefore enabling easier to the store’s entrance.

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Information and Communication

- If requested, St-Albert Cheese will provide or create documents in an accessible format for individuals with a handicap. The format will consider the individual's personal needs according to their handicap. St-Albert Cheese will discuss the matter with the individual to better grasp the nature of the accessible format he/she needs.

Employment and Training

- St-Albert Cheese will ensure adequate training is provided to all Ontario employees according to the obligations of the accessibility policy.
- St-Albert Cheese will adjust employee training accordingly if changes are made to the accessibility policy.

Transportation

- Transportation does not apply to St-Albert Cheese since it is not reachable by public transit (bus, light rail, etc.).

Public Space Design

- St-Albert Cheese has an elevator as well as adjusted bathrooms for handicapped individuals on the premises.
- St-Albert Cheese has parking lots designated for handicapped individuals situated at the front entrance of the factory.

St-Albert Cheese

Attn: Human Resources – St-Albert Cheese

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